

## Your Plan for Data Recovery

Seagate's Rescue Plans provide affordable data recovery plans for your every need and device.

- ✓ Single plans. Covers a single storage media device of any type and brand. 2- and 3-year plans are available.

### Purchase with Purchase

**2 years**  
**\$11.90**

(RRP \$29.90)

**3 years**  
**\$19.90**

(RRP \$39.90)

with any Seagate hard disk

## Your Data is Secure

- ✓ All recovery labs are secured 24x7 with physical monitoring and virtual security measures.
- ✓ All client data are stored behind locked doors protected with biometric scanners.
- ✓ All returned data, whether on cloud or on hard drive, are encrypted.

## Rescue Works for **All Your Data**

With a Seagate Rescue Plan, you can enjoy the peace of mind that comes with knowing your data—whatever device you store it on—is always protected, whether you drop it, dunk it or accidentally delete it.

The plan includes:

- ✓ Coverage for all types of storage media and brands
- ✓ Free shipping for in-lab data recovery
- ✓ 24x7 online tracking and status of your case



For more information, visit:

<http://www.seagaterescue.com/rescue-plans>

[seagate.com](http://seagate.com)

## Rescue Service Plans in 3 Steps



### 1 PURCHASE RESCUE SERVICE PLAN CARD

You may purchase Rescue Service Plan Card via your retailers in store. You can purchase Rescue Service Plan Card for a 2-year coverage period or a 3-year coverage period.

### 2 REGISTER YOUR PLAN

Go to [serviceplans.seagate.com/partner](http://serviceplans.seagate.com/partner)

### 3 GET YOUR PLAN CONFIRMATION INFORMATION

Upon registering your plan, you will receive a confirmation with additional information to make a claim.

## Follow these steps to claim your Data recovery services.

01



Get your Rescue Card and registration mail ready (You will need to present them to our customer service representatives for verification).

02



Contact our **Service Hotline:**  
6302 4550

03



Send us your device for data recovery. Free shipping subject to availability.

04



Please provide the serial number on your rescue card to service center specialists for verification.

05



You can track the recovery status anytime online.

<http://seagatewtb.secure.force.com/tracker>

**NOTE:** The recovery status may take 7 to 21 workdays.

06



After the data are successfully retrieved, they will be stored in an encrypted form in an external storage device or a cloud archive for you to download them.

**NOTE:** We will send you the password for the retrieved data in an email, just to ensure confidentiality!